

The City of Chicopee
Chicopee Police Department



Oct 28, 2023

Mayor Vieau,

I am writing to request your support in acquiring an essential tool that could significantly enhance the Chicopee Police Department's capabilities to maintain the safety and security of the City: the Fusus Real-Time Crime Center in the Cloud (RTC^3) enterprise software package. Given your commitment to ensuring the safety and security of our community, I believe that this investment is crucial for the advancement of our City's public safety infrastructure and initiatives.

The Fusus RTC^3 software is a cutting-edge solution designed to improve situational awareness and investigative capabilities for law enforcement agencies. This powerful software aggregates data from various disparate data sources and technological assets including video surveillance cameras, sensors, live drone video feeds, license plate recognition cameras, web-based informational resources, floorplans (and many more) and provides real-time information and analytics to law enforcement personnel. Simply put, Fusus RTC^3 can bring all of the City's technological assets into one system, securely accessible on any computer, tablet or smartphone. By utilizing this software, the police department can more effectively monitor and respond to criminal activity, traffic incidents, and public safety threats.

Fusus RTC^3 also provides the framework for a "Next Gen Neighborhood Watch Program" in which community residents and business owners can either register the location and/or provide real-time access to their video surveillance cameras on a completely voluntary basis. The software package also includes Fusus Tips which provides a way for community members to anonymously submit multimedia text message tips to the police and Fusus Notify which enables the police department to keep the community up to date with relevant information via instantaneous text alerts to an opt-in list of community member's cell phones. Through its various features, Fusus RTC^3 brings together law enforcement, the community and technology for a holistic approach to public safety. Fusus RTC^3 will enable the police department to operate more efficiently, effectively, with improved operational intelligence, and with a proactive emphasis on officer, citizen and community safety.

In the face of personnel shortages, the opportunity to acquire this software could not present itself at a more opportune time. Patrol personnel can be operationalized more efficiently and effectively and investigators will save valuable time in conducting investigations. Fusus RTC^3 is a true force multiplier that can be deployed on a full-time, part-time or as-needed basis.

Fusus is listed as number 70 on the Inc. 5000 list of the fastest growing private companies in America which represents the top .07% of growing companies in America. Chicopee stands to be the first City

in Massachusetts to adopt this cutting-edge technology. As such, Fusus has offered to include, at no cost, two additional Core Elite Pro AI appliances as well as 10 additional Core Lite appliances, a total value of $12,000. The subscription cost of the software will be $150,000 annually and will be purchased through Axon Enterprises, Inc. in accordance with OMNIA Partners contract number 3544-21-4615.

I respectfully request that you consider allocating the necessary budget for the purchase of Fusus RTC^3 software. This investment is a crucial step toward ensuring the highest level of public safety, improving the effectiveness of our law enforcement, and maintaining the trust and confidence of our residents.

I am more than willing to work with you and the City Council to provide additional information, research, or support for this endeavor. Thank you for your time and attention to this matter. Your dedication to our City's well-being is greatly appreciated, and I believe that the acquisition of Fusus RTC^3 software will be a significant step toward a safer and more secure future for the City of Chicopee.

Respectfully,

Deputy Chief Eric Watson

